PATENT Customer No. 60,668 Attorney Docket No. 08020.0012-00 SAP Reference No. 2003P00902 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Hilmar WECHSEL) Group Art Unit: 3687
Application No.: 10/787,206)) Examiner: Oluseye lwarere \
Filed: February 27, 2004) Confirmation No.: 4681
For: SYSTEMS AND METHODS FOR MANAGING PRODUCT RETURNS USING DECISION CODES	,)))

Mail Stop Issue Fee

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE

Applicant thanks the Examiner for the Notice of Allowance including the Examiner's Statement of Reasons for Allowance which was mailed on November 9, 2011. Without withdrawing the allowed claims from issue, Applicant submits these comments.

The Examiner made characterizations and assertions about the claims and the related prior art in the Examiner's Statement of Reasons for Allowance. Although Applicant agrees with the Examiner's ultimate conclusions that the claims are patentable because the prior art does not disclose, teach, or suggest the features set forth in the claims, Applicant does not necessarily agree with each or every characterization and assertion contained in the Examiner's statement.

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purposes of referring to the references of record, and do not in any way imply that the claims are limited by words not actually present in the claims. Therefore, unless

Furthermore, it is understood that the Examiner's characterizations were for

expressly noted otherwise, Applicant declines to subscribe to any statement or

characterization contained in the Notice of Allowance and its accompanying Examiner's

Statement of Reasons for Allowance.

Should the Examiner disagree with the Applicant's comments on the Examiner's

Statement of Reasons for Allowance, the Examiner is invited to contact the

undersigned, in order to resolve such disagreement.

If there are any fees due in connection with the filing of this paper, please charge

the fees to Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Dated: December 22, 2011

By: /Saqib J. Siddiqui/

Saqib J. Siddiqui Reg. No. 68,626